

## CISV London | Cancellation policy

*Last update: January 2024*

Whilst being mindful of individual circumstances, if you're making a cancellation after booking the following rules will apply:

- A. You must advise the Chapter in writing as soon as possible ([cisvlondongb@gmail.com](mailto:cisvlondongb@gmail.com))
- B. Cancellation charges

For London minicamp	For national and international programmes (e.g Village, Youth Meeting, Project GB, Step Up, Seminar, JC regardless of where they are taking place in Great Britain or overseas)
<ul style="list-style-type: none"> <li>● <b>31 days</b> prior to the minicamp, refund of the total cost</li> <li>● <b>Between 30 days and 14 days</b> before the beginning of the minicamp, 50% refund of the total cost</li> <li>● <b>Less than 14 days</b> before the beginning of the minicamp no refund – the total cost is due</li> </ul>	<ul style="list-style-type: none"> <li>● <b>5 months</b> prior the beginning of the programme total refund of the cost minus the deposit</li> <li>● <b>After this</b>, no refund – the total cost is due except if a replacement can be found. However, we may have to charge the flight as not all airlines allow for change of names.</li> </ul>

C. For national and international programmes as defined above, the following non-refundable deposit is due to secure a delegate's place

- ⇒ £500 non-refundable deposit for 4 weeks (28 days) camp
- ⇒ £400 non-refundable deposit for 3 weeks (23 days) camp
- ⇒ £300 non-refundable deposit for 2 weeks (15 days) camp
- ⇒ £150 non-refundable deposit for 1 week (7 day) camp